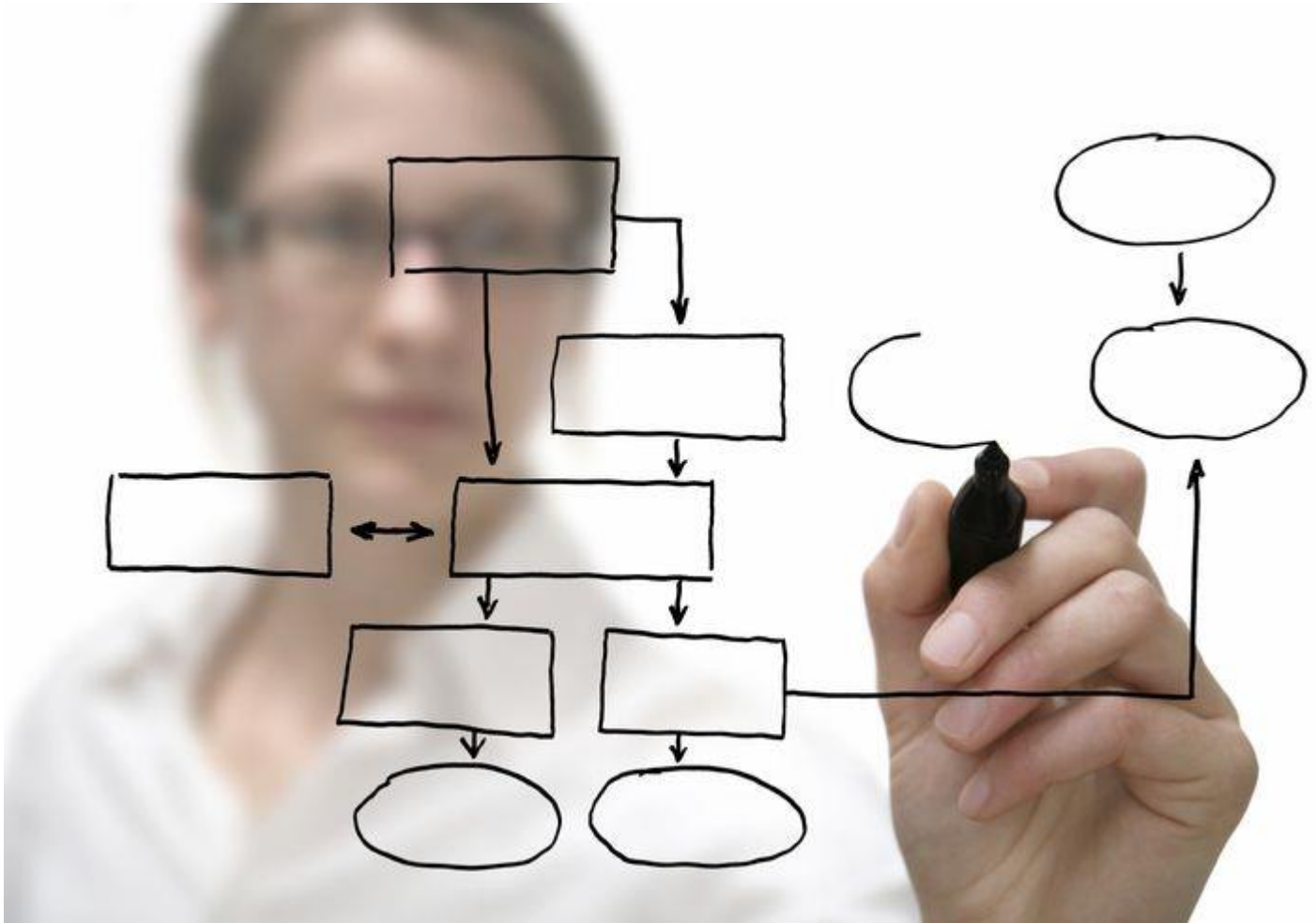




The LEAN Portal



The LEAN Portal is committed to the long-term viability and sustainability of small businesses despite the unique challenges they face in today's global economy. Through greater realization of efficiency, productivity, and flexibility in meeting their customers' needs, these organizations will be better equipped to provide offerings that stand out against direct and indirect competitors.



Our Philosophy: Whether it is improving quality, shortening lead-time or reducing waste and defects, results that endure are what we deliver for you. At the same time, the process of achieving results is highly important to us as well. You and your employees need to feel that they enjoyed the journey and can take pride and ownership in the improvements because they were involved.

At The LEAN Portal, we work hand-in-hand with our customers to transfer knowledge, advance thinking and propel your team's capabilities to a completely new level. We start with your most precious asset, your people, and develop them into a passionate, self-perpetuating force of change for the better, what we call LEAN.



Our approach: Our approach typically entails a four-step process:

1- Meet with you to understand areas of concern.

2- Perform an assessment of your operations to determine factors contributing to strengths and weaknesses of processes. Depending on the scope of the project, this typically takes two days.

3- Develop a plan targeting your particular needs, which can include:

- Training
- Value Stream mapping
- Kaizen Events

4- Follow-up with you to ensure effective results.

Throughout, the emphasis is on doing things simply, inexpensively and gaining team members' buy-in.

Our services: The LEAN Portal offers continuous improvement business consulting services such as operational/organizational assessment, workshop facilitation, training and coaching events, speaking engagements, and strategy development. Here are some of the key areas of our expertise:

- **Business Process Improvement**
- **Operational Excellence**
- **Employee & customer retention**
- **Lean Training & Certification**
- **Change Management**
- **Instructional Design (Traditional and E-Learning)**
- **Strategic Management**
- **Governance**
- **Communications & Social Media**

Following along with the Continuous Improvement Framework, we will provide an on-site assessment based on the identification of the following:

| | |
|---|---|
| Customer value/partnership expectations | Establishment of success metrics from those expectations |
| Establishment of success metrics from those expectations | Measurement of resources invested in meeting partnership expectations |
| Leadership evaluation for preparedness in handling long-term strategy of continuous improvement | Key business process ownership |
| Non-value-adding/inefficient activities that consume resources but provide no value | |

Need to just talk some things through? Give us a call at (778) 235-1543 and ask about our FREE LEAN Audit!